RAHUL KALASHETTI

Technical Program Manager

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PROFESSIONAL SUMMARY

Experienced Technical Program Manager with 6+ years of expertise in executing cross-functional initiatives across multiple domains. Proven track record of managing complex, multi-quarter technical projects, driving operational excellence through stakeholder engagement, and implementing process improvements that align with strategic objectives. Skilled at OKR management and facilitating seamless collaboration between product, engineering, and business teams.

WORK EXPERIENCE

Technical Program Manager
Jun 2025 – Present

Telus AI Digital · Bangalore, India

- Manage tracking and delivery of complex, multi-quarter technical projects spanning multiple teams and stakeholders, ensuring alignment with strategic objectives
- Partner with PM/Engineering teams to oversee and help craft product roadmaps for AI initiatives, identifying opportunities for process overhead reduction and velocity improvement
- Provide OKR management, coordination, and support across enterprise AI initiatives while implementing launch review processes to ensure product readiness
- Identify and manage cross-initiatives and cross-department dependencies, risks, and issues while tracking KPIs to measure progress toward strategic goals
- Drive operational excellence by engaging with stakeholders, implementing tooling automation, and communicating program objectives to technical and non-technical audiences

Technical Program Manager / Senior QA Engineer
Nov 2022 – Apr 2025

UrbanPiper · Bangalore, India

- Led cross-functional program management for integrations with food delivery and POS platforms, coordinating Go-to-Market activities across engineering, product, and business teams
- Managed Project Prism for constraint validation, improving release accuracy by 35% and reducing defects by 40% through enhanced testing methodologies
- Implemented process improvements resulting in a 20% boost in sprint throughput and 15% reduction in rollover stories, contributing to organizational performance improvements
- Conducted post-program evaluations to identify improvements for optimal process flow, ensuring senior management was informed of program status and risks

Software Test Engineer
Feb 2022 – Sep 2022

Future Focus (Pfizer) · Bangalore, India

- Performed API and database testing, validating data integrity for pharmaceutical products
- Collaborated with cross-functional teams to identify and resolve technical dependencies and risks
- Assisted with release coordination and product readiness assessments for critical pharmaceutical systems

Software Test Engineer
Aug 2021 – Nov 2021

Ifocus Systec · Bangalore, India

- Executed functional and ETL testing for mobile and web applications
- Tracked and coordinated resolution of technical escalations across development teams
- Participated in technical discussions to evaluate new testing approaches alongside engineering partners

Associate Software Test Engineer
Sep 2019 – Jan 2021

Ionidea Interactive · Bangalore, India

- Conducted manual testing and collaborated with cross-functional teams to ensure product quality
- Assisted in identifying areas for process improvement in testing workflows

EDUCATION

B.E., Computer Science & Engineering
2015 – 2019

Gogte Institute of Technology

SKILLS

Program Management: OKR Management, Strategic Planning, Risk Mitigation, Release Management, Go-to-Market Coordination

Process & Methodologies: Agile/Scrum, SDLC, Change Management, Process Improvement, Dependency Management

Stakeholder Management: Cross-functional Collaboration, Technical Communication, Escalation Management, Vendor Management

Technical: SaaS Delivery, API Integration, Automation Tools, JIRA, Product Roadmapping

PROJECTS

Linear Timesheet Automation Platform

Designed and delivered an end-to-end timesheet automation program for 11 engineering teams, eliminating a manual monthly reporting process that previously took hours per cycle

Python · n8n · Linear GraphQL API · LLM

Snyk Security Dashboard

Built a full-stack security posture dashboard providing real-time visibility into vulnerability status across all engineering projects with SLA breach tracking and at-risk flagging at 80% threshold

Python · FastAPI · React · Recharts · Snyk API

Vendor Risk Assessment Agent

Automated a 72-question third-party vendor security assessment across 15 domains, reducing assessment time from days to under 2 minutes with structured risk reports and compliance gap analysis

Python · FastAPI · Claude 3.7 Sonnet · Pydantic

CERTIFICATIONS

- Google Project Management Certification (PMP)
- Agile Project Management